

**Amica**

# OPERATING INSTRUCTIONS EN

IO-WMS-2970  
(08.2022/1)

## WA 484 081



ONLY USE THE APPLIANCE WHEN YOU HAVE  
READ AND UNDERSTAND THE OPERATING  
INSTRUCTIONS

**WASHING MACHINES**



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## ECOLOGY IN PRACTICE

For many years, Amica has consistently pursued pro-ecological policy. Concern for the environment is as important for us as the use of modern technology.

The development of technology has enabled our factories to become more environmentally friendly – we use less and less water, electricity and less waste water and solid waste is generated in the production.

A lot of attention is paid to materials used in production. We strive to use only those that do not contain harmful substances and make recycling and safe disposal possible after use.



# DISPOSAL OF OLD APPLIANCE



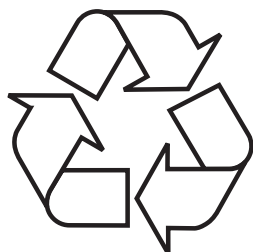
In accordance with European Directive 2012/19/EU and local legislation regarding used electrical and electronic goods, this appliance is marked with the symbol of the crossed-out waste container. This marking indicates that the appliance must not be disposed

of together with other household waste after it has been used.

The user is obliged to hand it over to waste collection centre collecting used electrical and electronic goods. The collectors, including local collection points, shops and local authority departments provide recycling schemes.

Proper handling of used electrical and electronic goods helps avoid environmental and health hazards resulting from the presence of dangerous components and the inappropriate storage and processing of such goods.

# UNPACKING



During transportation, protective packaging was used to protect the appliance against any damage. After unpacking, please dispose of all elements of packaging in a way that will not cause damage to the environment.

All materials used for packaging the appliance are environmentally friendly; they are 100% recyclable and are marked with the appropriate symbol.

Important! Packaging materials (bags, polyethylene, polystyrene, etc.) should be kept away from children during unpacking.

# Dear customer!

Thank you for choosing an Amica product. For years we have delivered high-quality appliances, so that household chores become a real pleasure. Before being packaged and leaving the manufacturer, the appliance was thoroughly checked with regard to safety and functionality. We also endeavour to make sure that modern technology in Amica products always goes hand in hand with a unique design.

Before using the appliance, please carefully read these Operating Instructions. Follow these instructions to avoid improper use and ensure long and reliable operation of the appliance. Learn the principles of the safe use to avoid accidents.

Store these operating instructions in a safe place to use them for reference whenever needed. These Operating Instructions contain all the necessary information that will make the use of your Amica appliance simple and fun. We also encourage you to find out more about other Amica appliances.

We hope using your new appliance is a pleasure.

**Amica**

# BASIC INFORMATION



This washing machine is intended for domestic use only to wash textiles and clothes designed to be machine washed in a detergent bath.

Before plugging the washing machine into the mains, remove the safety packaging and ensure the machine is level. The manufacturer reserves the right to introduce changes, which do not affect operation of the appliance.

## USAGE

- Carefully read the instructions below before using the appliance.
- Never use the appliance outdoors or anywhere the temperature may fall below freezing.
- The machine should not be operated by children or anyone who has not read the instructions.



Temperatures below 0°C can damage the washing machine! In the event of the machine being stored or transported in sub-zero temperatures, it should be left to acclimatise in a temperature above 0°C for 8 hours before being used.

## Manufacturer's Declaration

The manufacturer hereby declares that this product meets the requirements of the following European directives:

- **Low Voltage Directive 2014/35/EU**
- **Electromagnetic Compatibility (EMC) Directive 2014/30/EU**
- **ErP Directive 2009/125/EC**
- **Directive RoHS 2011/65/EU**
- **Directive RED 2014/53/EU**

and has thus been marked with the **CE** symbol and been issued with a declaration of compliance made available to market regulators.


The risk of death!	This appliance should not be used by children under 8 years of age, persons with reduced physical or mental capabilities, and persons who do not have sufficient skills to use this type of appliance. Such persons should be offered proper supervision or instructions on safe handling of appliance and related risks. Children must not play with the appliance or perform any maintenance-related activities. Children under 3 years of age must be kept away from the appliance unless continuously supervised.
	Children could get caught inside the appliance and get into a life-threatening situation.
Risk of suffocation!	If you allow children to play with the packaging/film or parts of the package, they can get entangled or put packaging over their head and risk suffocation. Keep packaging/plastic film or parts of packaging out of reach of children.
Risk of poisoning!	Washing detergents and fabric softeners can cause poisoning if ingested. In the event of accidental ingestion, consult your doctor. Washing detergents and fabric softeners should be stored out of the reach of children.



## SAFETY AND GERMENT CARE LABELS

Risk of burns!	If laundry is washed at high temperature, door glass becomes hot. Prevent children from touching the hot door.
Eye/skin irritation!	Contact with detergents and softeners may cause eye or skin irritation. In case of eye/skin contact, thoroughly rinse eyes/skin to remove fabric detergent/softener. Washing detergents and fabric softeners should be stored out of the reach of children.
Risk of electric shock. Risk of fire/damage to property/appliance!	<p>If the appliance is not correctly installed, it may be dangerous. Make sure that:</p> <p>Mains voltage corresponds to the voltage indicated on the appliance nameplate (identification plate)</p> <p>The current load and required fuse protection are specified on the nameplate.</p> <p>The appliance is connected to AC source only through a properly installed and grounded wall socket in accordance with national standards.</p>

SAFETY AND GERMENT CARE LABELS

Risk of electric shock. Risk of fire/damage to property/appliance!	The power cord and the grounded wall socket fit together and the grounding system has been properly installed.
	Power cord cross section is sufficient.
	Power plug is always accessible.
	If a miniature circuit-breaker is used, always use a circuit-breaker with the following designation:  This symbol is the only way to make sure that all the necessary requirements have been met.
Risk of electric shock. Risk of fire/damage to property/appliance!	If the power cord is modified or damaged, it may result in electric shock, short circuit or fire due to overheating.  The power cord must not be kinked, crushed or modified or come in contact with any heat source.

Risk of fire/damage to property/appliance!	The use of extension cords or splitters may result in fire due to overheating or short circuit. Connect the appliance directly to a properly grounded wall socket. Do not use extension cords, splitters or power strips.
Health risk / risk of damage to property/appliance!	The appliance may vibrate or displace while in use, potentially causing injury or property damage. Set the appliance on a clean, level and hard surface using a level spirit.
	If any protruding items are caught by the appliance (e.g. doors) when trying to lift or move it, the item may come off and cause injury. Do not grasp any protruding parts of the appliance to move it.
Risk of injury!	The appliance is very heavy. Lifting may cause injury. Do not lift this appliance by yourself.

Risk of injury!	This appliance has sharp edges that can cause a hand injury. Do not hold the appliance by sharp edges. Only lift the appliance after you put on the gloves.
	If the hoses or electrical cables are not routed properly, you can trip and sustain an injury. Rout hoses and cables so that they do not constitute a tripping hazard.
Important! Damage to property/ appliance	If the water level is too high or too low, the appliance may not work properly, which can cause damage to property/appliance. Make sure that water is supplied under pressure of minimum 100 kPa (1 bar) and not exceeding 1000 kPa (10 bar).
	If the water supplying hoses have been modified or damaged, this can cause damage to property/appliance. The water supply hoses must not be kinked, crushed, modified or cut.
	The use of third-party hoses to connect the appliance to water supply can cause damage to property or the appliance.

<p>Important! Damage to property/ appliance</p>	<p>Use only hoses supplied with the appliance, or the original hoses up designed for the appliance.</p>
	<p>The appliance is secured for transport with transit bolts. If you don't remove transit bolts before using the appliance, the appliance may be damaged. Remove all transit bolts before using the appliance for the first time. Make sure you keep transit bolts in a safe place for future use. If the appliance will be transported, to avoid any damage, you must reinstall the transit bolts.</p>
<p>Risk of explosion/fire hazard!</p>	<p>Laundry washed with detergents that contain solvents and thinners pose a risk of explosion in the drum.</p> <p>Thoroughly rinse laundry with water before washing in the washing machine.</p>

Risk of poisoning!	<p>Cleaning agents containing solvents may give off poisonous vapours.</p> <p>Do not use cleaning agents containing solvents.</p>
Risk of injury!	<p>Do not lean against/sit on open appliance door as this can lead to the appliance tipping over. Do not lean against the open door of the appliance.</p>
	<p>Climbing on the appliance may cause the worktop to break or collapse and lead to an injury. Do not climb on the appliance.</p>
	<p>Reaching into the drum while it is still rotating could injure your hand. Wait until the drum has come to a standstill.</p>
Risk of scalding!	<p>When washing at high temperature, there is a risk of scalding as a result of contact with hot water and detergent (e.g. when you drain the water into the sink). Do not put your hands in hot water with detergent solution.</p>

<p>Eye/skin irritation!</p>	<p>Fabric detergents and softeners may splash, if the detergent drawer remains open during operation. In case of eye/skin contact, thoroughly rinse eyes/skin to remove fabric detergent/softener. In the event of accidental ingestion, consult your doctor.</p>
<p>Important! Damage to property/ appliance</p>	<p>If the amount of laundry in the washing machine exceeds the maximum load, it may not operate properly or cause damage to property or the appliance. Do not exceed the maximum load capacity of dry laundry. Do not exceed the maximum load capacity for individual wash programmes.</p>
	<p>Adding too much detergent or fabric softener may cause damage to property or the appliance. Use fabric detergent/softener according to the manufacturer's instructions.</p>

The risk of death!!	The appliance is powered by electricity. Touching live elements poses a risk of electric shock. Therefore, remember:
	Turn off the appliance: Unplug the appliance from the wall outlet.
	We never grab the plug with wet hands.
	When pulling the plug, always hold the plug, not the power cord, because this can damage the power cord.
	Do not make any technical modifications to the appliance or its components.
	Any repairs or other work on the appliance must only be performed by our service facility or by an electrician. The same applies to replacing the power cord (if necessary).
	You can order a spare power cord in our service centres.



## SAFETY AND GERMENT CARE LABELS

Risk of poisoning!	<p>Cleaning agents containing solvents may give off poisonous vapours.</p> <p>Do not use cleaning agents containing solvents.</p>
Risk of electric shock / damage to property / appliance!	<p>If water penetrates into the appliance, it may cause a short circuit.</p> <p>Never use pressure washer or steam cleaner to clean the appliance.</p>
Health risk / risk of damage to property/appliance!	<p>The use of third-party spare parts and accessories is dangerous and may cause injury, damage to property or appliance. For safety reasons, use original spare parts only.</p>
Important! Damage to property/ appliance	<p>Fabric cleaners, impregnating agents, stain removers, pre-wash agents, etc. may damage the appliance outer surface.</p> <p>Therefore, remember:</p>




















## SAFETY AND GERMENT CARE LABELS

Important!  
Damage to property/appliance

Make sure there is no contact  
with the appliance surface.

Clean the appliance with a damp  
cloth only.

### UNDERSTANDING THE SYMBOLS ON CLOTHES LABELS

Washing				
	boil at 90°C	normal wash at 60°C	normal wash at 40°C	Do NOT wash!
				
	delicate		handwash	
Chemical cleaning				
	all solvents	all except TRI	petrol only	NO Dry clean!
Tumble dryer				
	normal	low	high	Do NOT dry!
Ironing				
	110°C	150°C	200°C	Do NOT Iron

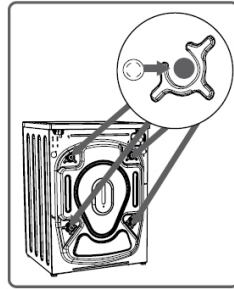
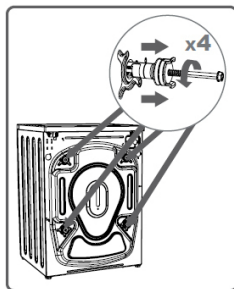
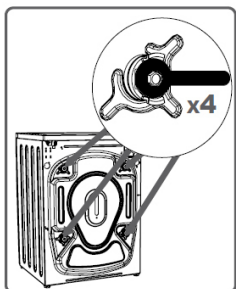


# INSTALL THE APPLIANCE

1

## Remove the transit bolts

(keep the bolts for future use, e.g. when moving house).



- unscrew the 4 transit bolts with a spanner,
- remove the rubber and plastic transport brackets from the sockets along with the washers and bolts.
- stop up the holes with the stoppers enclosed in the accessories bag.

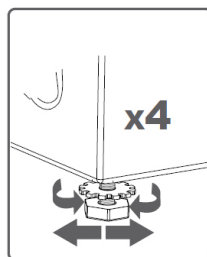
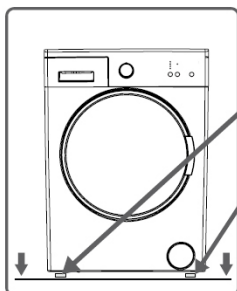


Caution: the transit bolts **MUST** be removed before the washing machine is used!

2

## Position and level the washing machine

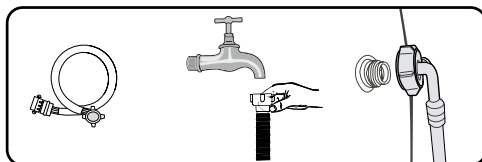
- place the washing machine on a solid, level surface,
- loosen the plastic washer (2)
- Level the appliance by adjusting the legs (1)
- lock with washers (2)



After positioning and levelling the appliance, check that it is stable by pressing down each corner and ensuring it does not move!

### Connect the water supply

- Use only the new hoses supplied with the machine. Do not re-use hoses.



- A supply hose with seals is inside the drum of the machine.  
Water pressure min 0.01 MPa (0.1 bar), max 1 MPa (10 bar).

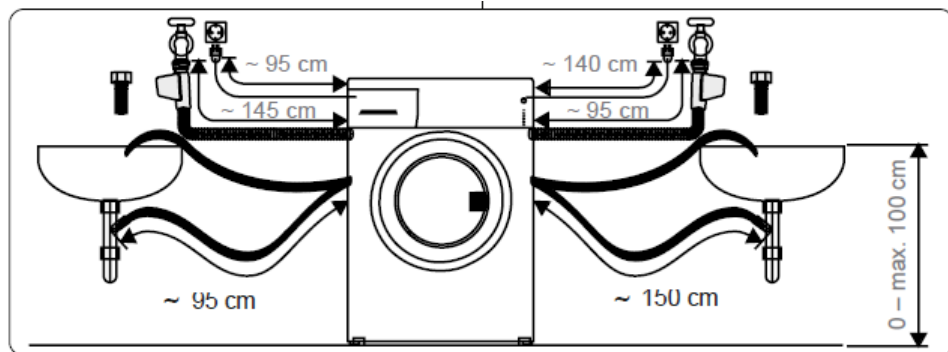
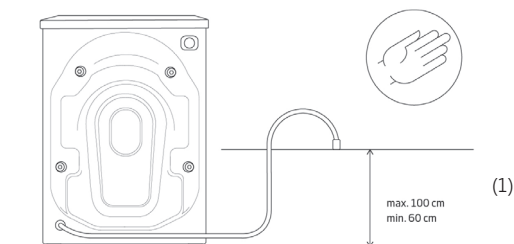
- 1). after connecting, make sure the hose is not twisted
- 2) after connecting the hose and the valve, check they are sealed tight
- 3). regularly check the condition of the hose.



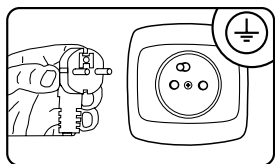
Supply the machine with cold water only.

### Water drain

- The drain hose is at the back of the machine. Fix the drain hose so that it does not move while the washing machine is in operation. If necessary, use the elbow (1).



## Connect to power supply



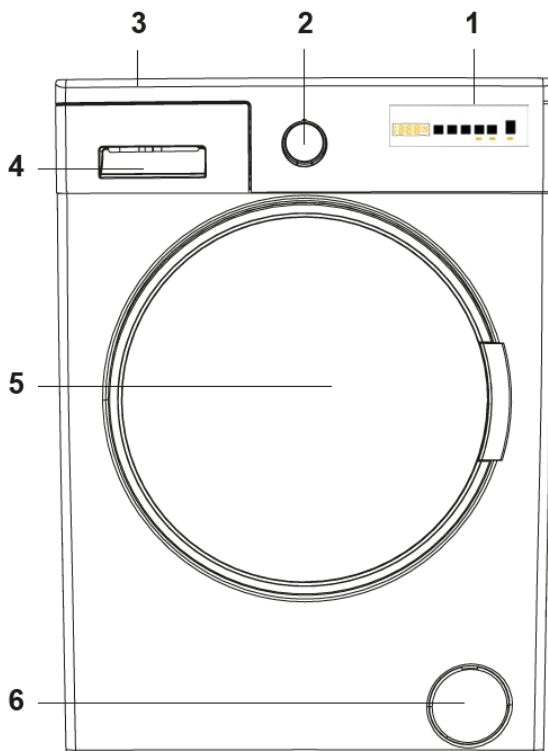
- Electrical wall outlet where the appliance is connects must be in a visible and accessible place,
- Only plug the appliance into a properly installed socket with an earthing pin,
- Do not use an extension cord to connect the appliance,
- in the event of the power cord being damaged, it must be replaced by an authorised service technician,
- the electrical system to which the appliance is to be connected must be protected with a 10 A fuse.

## Prepare to wash:

- Small items such as coins, paper clips, needles, etc., may damage the laundry and the washing machine, you should therefore follow a few important recommendations:
  - 1). Empty pockets
  - 2). Remove all metal items
  - 3.) Delicate items such as bras or stockings should be washed in protective mesh laundry bag
  - 4). Close zippers and fasten buttons
  - 5). Remove foreign objects from the device, e.g. underwires, wires

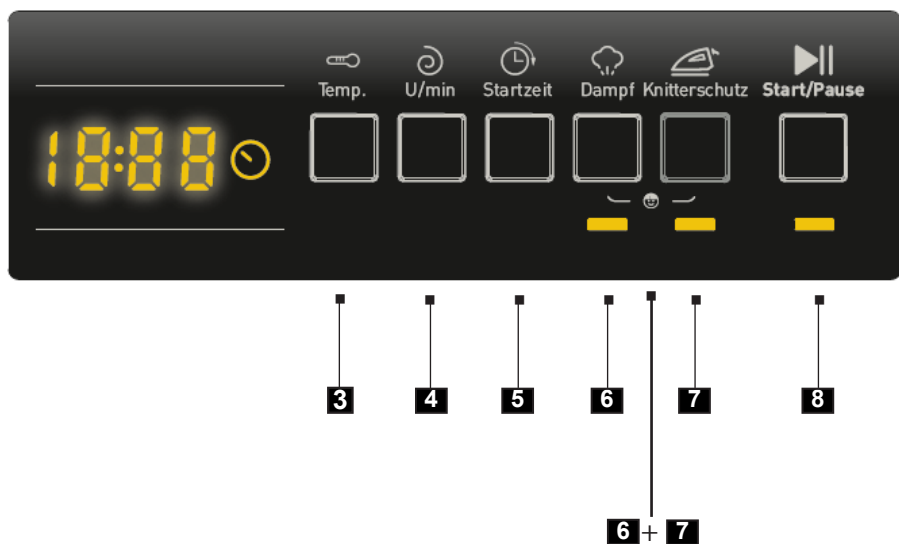
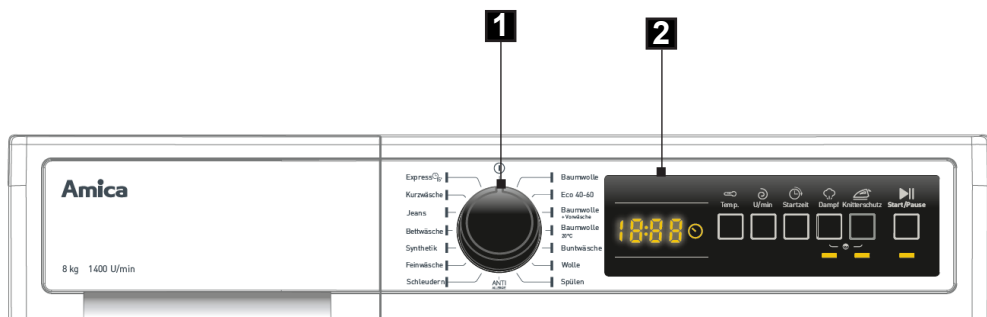
# FEATURES AND COMPONENTS

## DESCRIPTION OF THE APPLIANCE



- 1. Electronic Display
- 2. Programme Dial
- 3. Upper Tray
- 4. Detergent Drawer
- 5. Drum
- 6. Pump Filter Cover

## DISPLAY AND CONTROL PANEL



1. Programme selector dial
2. Display
3. Temperature
4. Spin speed selector button
5. Time Remaining button
6. Steam button
7. Anti-crease button
8. Start/Pause

6+7. Child Lock

1

### Programme selector dial

- To select the desired programme, turn the programme dial either clockwise or anti-clockwise until the marker on the programme dial points to the chosen programme.
- Make sure that the programme dial is set exactly to the programme you want.

2

### Display

- The display panel shows the washing delay timer (if set), temperature selection, spin speed. The display panel shows "--" when the selected programme is complete. The display panel also indicates if a fault has occurred with your machine.

3

### Temperature selector button

- Use the washing water temperature adjustment button to alter the automatically programmed washing water temperature.

When you select a programme the maximum temperature for that programme is automatically selected. To adjust the temperature, press the water temperature adjustment button until the desired temperature is displayed on the digital display.

You can gradually decrease the washing water temperature between the maximum washing water temperature of the selected programme and cold washing (- C) selections by pressing the temperature adjustment button.

4

### Spin speed selector button





- When you select a programme, the maximum spin speed is automatically selected. To adjust the spin speed between the maximum spin speed and the cancel spinning option (- -), press the Spin speed button until the desired speed is displayed. If you have skipped the spin speed you want to set, keep pressing the spin speed adjustment button until the desired spin speed is displayed again.



## DISPLAY AND CONTROL PANEL

5

### Time Remaining button

- You can use this auxiliary function to delay the start time of the washing cycle for 1 to 23 hours .
- To use the delay function:
- Press the delay key once.
- "01" will be displayed. will light up on the electronic display 
- Press the delay key until you reach the time after which you want the machine to start the washing cycle.
- If you have skipped the delay time you would like to set, you can keep pressing the delay key until you reach that time again.
- To use the time delay function, you need to press the Start/Pause key to start the machine.
- If you want to cancel the delay:
  - If you have pressed the Start/Pause key to start the machine, you just need to press the delay key once , will go off on the electronic display.
  - If you have not pressed the Start/ Pause key, press the delay key continuously until  goes off on the electronic display , will go off on the electronic display.

**NOTE:** In the case that you want to select the auxiliary function feature, if the auxiliary function LED is not on, this means that this feature is not being used in the washing programme you have selected.


6

### Steam button

- Owing to the steam system ironing has become quick and as easy. The steam used dream washing penetrates and loosens the fibres, eliminates creases and leaves soft and delicate.

7

### Anti-crease button

- Using this function will result in your laundry being less wrinkled at the end of the selected washing programme. To select this function, press the anti-crease button when the symbol is displayed. 

8

### Start/Pause button

- By pressing on the Start/Pause button, you may start the programme you have selected or suspend a running programme. If you switch your machine to the standby mode, the Start/Pause led on the electronic display will blink.

6+7

## Child Lock

- The Child Lock function allows you to lock the buttons so that the wash cycle you have chosen cannot be changed unintentionally. To activate child lock, press and hold button 6 and 7 simultaneously for at least 3 seconds. "CL" will flash on the electronic display for 2 seconds when the child lock is activated. If any button is pressed or selected programme is changed by the programme dial while the child lock is active, the "CL" symbol will flash on the electronic display for 2 seconds. If the child lock function is active and a programme is running, when the programme dial is turned to the CANCEL position and another programme is selected the previously selected programme continues from where it was left. To deactivate the child lock, press and hold button 6 and 7 simultaneously for at least 3 seconds until the "CL" symbol on the electronic display disappears.

## SPECIAL PROGRAMMES

1

### Antiallergic

- This programme is designed for washing clothes of children and people with sensitive skin or skin allergy. Virtually all allergens, dust mites, bacteria, microbes or fungi are removed from the washed clothes. It also removes stubborn stains. It will not damage clothing and is suitable for washing delicate laundry such as children's garments. Main wash temperature is 30°C (possible temp. settings: --° C (cold water), 20°C, 30°C, 40°C), and then there are 4 rinse cycles in heated water.

2

### Mixed

- This programme is designed for dirty cotton, synthetics, colour and flax textiles can be washed together.

3

### Express 15'

- Use this programme to refresh clothes. Includes all three wash stages:  
1). Main wash    2). Rinse    3). Spinning

4

### Eco 40-60

- The "Eco 40-60" program is used to wash normally soiled cotton fabrics together, which can be washed at 40 ° C or 60 ° C on the same cycle.

## USING THE APPLIANCE

1

### Select Programme

- Set the programme selector turning it left or right.
- Customize the programme to your needs – you can change the temperature, spin speed, or enable additional features.
- Press the Start/ Pause button

2

### Time Remaining

To set the Time Remaining:

- Close the appliance door.
- Set the programme selector dial to the desired programme (see table).
- Select additional functions or wash cycle parameters as required – depending on the needs.
- Press the Time Remaining button.
- Select time remaining ranging from 1 to 23 hours.
- Press the Start/ Pause button The appliance will be set in delay mode.
- The wash programme will be automatically terminated.



When you set the Time Remaining option, the display will show the time remaining to the end of the programme.

3

### End of the wash cycle

- Your machine will stop by itself as soon as the programme you have selected finishes.
- “- -” will flash on the electronic display.
- You can open the machine’s door and remove the laundry.
- Leave the door of your machine open to allow the inner part of your machine to dry.
- Switch the programme dial to STOP position.
- Unplug your machine.
- Turn the water tap off.

4

### Cancel or modify programme

- Turn the programme dial to the “STOP” position.
- Your machine will stop the washing operation and the programme will be cancelled.
- Turn the programme dial to any other programme to drain the machine.
- Your machine will perform the necessary draining operation and cancel the programme.
- You can now select and run a new programme.

# TROUBLESHOOTING

Repair of your machine should be carried out by an authorised service company. If your machine requires repair or if you cannot solve an issue with the information provided below, then you should:

Unplug your machine from the mains power supply.

Turn off the water supply.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
Your machine does not start.	Machine not plugged in.	Plug machine in.
	Fuses are faulty.	Replace the fuses.
	No mains power supply.	Check mains power.
	Start/Pause button not pressed.	Press the Start/Pause button.
	Programme dial 'stop' position.	Turn the programme dial to the desired position.
	The machine door is not completely closed.	Close the machine door.
Your machine does not intake water.	Water tap is turned off.	Turn tap on.
	Water inlet hose may be twisted.	Check water inlet hose and untwist.
	Water inlet hose clogged.	Clean water inlet hose filters. (*)
	Inlet filter clogged.	Clean the inlet filters. (*)
	The machine door is not completely closed.	Close the machine door.
Your machine does not discharge water.	Drain hose clogged or twisted.	Check the drain hose, then either clean or untwist.
	Pump filter clogged.	Clean the pump filter. (*)
	Laundry is too tightly packed together in the drum.	Spread your laundry in the machine evenly.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
Your machine vibrates.	The feet have not been adjusted.	Adjust the feet. (**)
	Transit bolts fitted for transportation have not been removed.	Remove the transit bolts from the machine. (**)
	Small load in the drum.	This will not prevent operation of your machine.
	Your machine is overloaded with laundry or laundry is unevenly spread.	Do not overload the drum. Spread laundry evenly in the drum.
	Your machine rests on a hard surface.	Do not set up your Washing Machine on a hard surface.
Excessive foam is formed in the detergent drawer.	Excessive amount of detergent used.	Press the Start/Pause button. To stop the foam, dilute one tablespoon of softener into 1/2 litre of water and pour into the detergent drawer. Press the Start/Pause button after 5-10 mins.
	Wrong detergent used.	Only use detergents produced for automatic Washing Machines.
Unsatisfactory washing result.	Your washing is too dirty for the programme selected.	Use the information in the programme tables to select the most appropriate programme.
	Amount of detergent used insufficient.	Use the amount of detergent as instructed on the packaging.
	There is too much laundry in your machine.	Check that the maximum capacity for the selected programme has not been exceeded.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
Unsatisfactory washing result.	Hard water.	Increase the amount of detergent following the manufacturer's instructions.
	Your laundry is too tightly packed together in the drum.	Check that your laundry is spread out.
As soon as the machine is loaded with water, water discharges.	The end of water drain hose is too low for the machine.	Check that the drain hose is at a suitable height. (**) .
No water appears in the drum during washing.	No fault. Water is in the unseen part of the drum.	.....
Laundry has detergent residue.	Non-dissolving particles of some detergents may appear on your laundry as white spots.	Perform an extra rinse, or clean your laundry with a brush after it dries.
Grey spots appear on the laundry.	There is untreated oil, cream or ointment on your laundry.	Use the amount of detergent as instructed on the packaging in the next wash.
The spin cycle does not take place or takes place later than expected.	No fault. The Unbalanced load control system has been activated.	The Unbalanced load control system will try to spread your laundry. The spinning cycle will begin once your laundry is spread. Load the drum evenly for the next wash.

(\*) See the chapter regarding maintenance and cleaning of your machine.

(\*\*) See the chapter regarding installation of your machine.

## THE FAULT INDICATOR LIGHTS

Your Washing Machine is equipped with a built-in fault detection system, indicated by a combination of flashing wash operation lights. The most common failure codes are shown below.

Display indication	Reason	Explanation
E01	The door of your machine is not shut properly.	Shut the door properly until you hear a click. If your machine persists to indicate fault, turn off your machine, unplug it and contact the nearest authorised service agent immediately.
E02	The water pressure or the water level inside the machine may be low.	Check the tap is fully turned on. Mains water may be cut-off. If the problem still continues, your machine will stop after a while automatically. Unplug the machine, turn off your tap and contact the nearest authorised service agent.
E03	The pump is faulty or pump filter is clogged or electrical connection of the pump is faulty.	Clean the pump filter. If the problem persists, contact the nearest authorised service agent. (*)
E04	Your machine has excessive amount of water.	Your machine will discharge water by itself. Once the water has drained, turn off your machine and unplug it. Turn off the tap and contact the nearest authorised service agent.

(\*) See the chapter regarding maintenance and cleaning of your machine.

## MAINTENANCE AND CLEANING

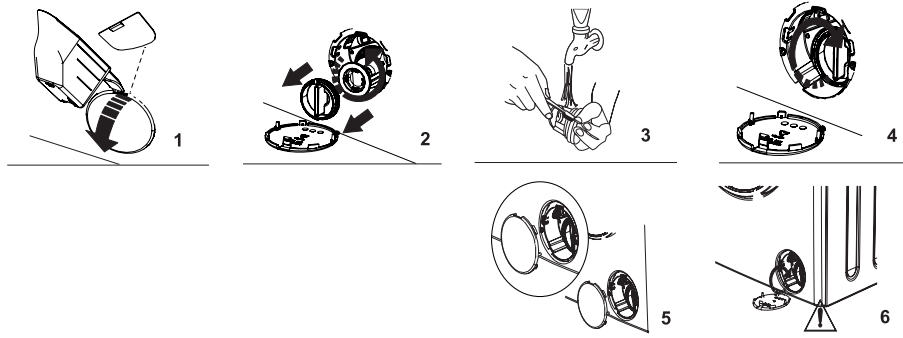


The pump filter system in your Washing Machine prolongs the life of the pump by preventing lint from entering your machine. We recommend that you clean the pump filter every 2 months.

1

### Clean the pump filter

- The pump filter is located behind the cover on the front-lower right corner. To clean the pump filter:



To clean the pump filter:

1. You may use the washing powder spade (\*) supplied with your machine or liquid detergent level plate to open the pump cover.
  2. Lodge the end of the powder spade or liquid detergent level plate in the opening of the cover and gently press backwards. The cover will open.
    - Before opening the filter cover, place a container under the filter cover to collect any water left in the machine.
    - Loosen the filter by turning anticlockwise and remove by pulling. Wait for the water to drain.
- NOTE:** Depending on the amount of water inside the machine, you may have to empty the water collection container a few times.
3. Remove any foreign materials from the filter with a soft brush.
  4. After cleaning, re-fit the filter by inserting it and turning clockwise.
  5. When closing the pump cover, ensure that the mountings inside the cover meet the holes on the front panel side.
  6. Close the filter cover.

**WARNING:** The water in the pump may be hot, wait until it has cooled down before carrying out any cleaning or maintenance.

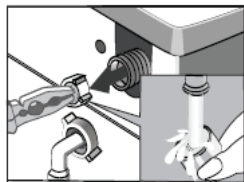
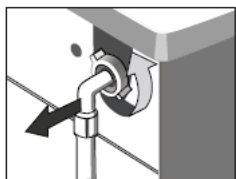
(\*) Specifications may vary depending on the machine purchased.



2

## Clean the water supply valve

- Replace the filter following the procedure in reverse order.



- 1). unscrew on the water supply hose,
- 2). use forceps to grasp the filter mesh pin,
- 3). remove and clean the filter, preferably using a brush.

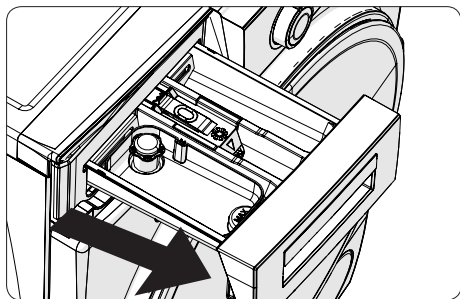
3

## Clean the detergent drawer

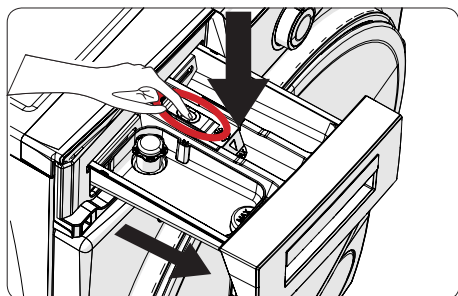
- The use of detergent may cause residual build up in the detergent drawer over time. We recommend that you remove the drawer every 2 months to clean the accumulated residue.

To remove the detergent drawer:

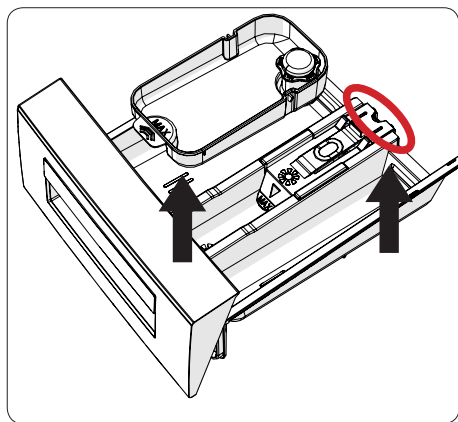
- Pull the drawer forwards until it is fully extended.



Press the region shown below inside the detergent drawer you have pulled all the way back, and continue pulling and remove the detergent drawer from its place.



Remove the detergent drawer and disassemble the flush stopper. Clean thoroughly to completely remove any softener residue. Refit the flush stopper after cleaning and check that it is seated properly.



Rinse with a brush and lots of water.

Collect the residues inside the detergent drawer slot so that they don't fall inside your machine.

Dry the detergent drawer with a towel or dry cloth and place it back.

Do not wash your detergent drawer in a dishwasher.

Liquid detergent apparatus (\*)

For the cleaning and maintenance of the liquid level detergent apparatus, remove the apparatus from its location as shown in the picture below, and thoroughly clean the remaining detergent residues. Replace the apparatus. Make sure that no residual material remains inside the siphon.

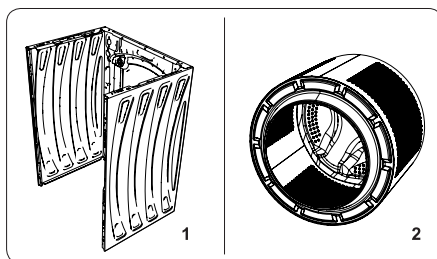
(\*) Specifications may vary depending on the machine purchased.

## 4

### Body / Drum

#### 1. Body

Use a mild, non-abrasive cleaning agent, or soap and water, to clean the external casing. Wipe dry with a soft cloth. may cause yellowing of laundry.



#### 2. Drum

Do not leave metallic objects such as needles, paper clips, coins etc. in your machine. These objects lead to the formation of rust stains in the drum. To clean such rust stains, use a non-chlorine cleaning agent and follow the instructions of manufacturer of the cleaning agent. Never use wire wool or similar hard objects for cleaning rust stains.

# PRACTICAL TIPS ON WASHING

## DETERGENTS AND LAUNDRY ADDITIVES

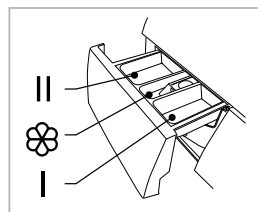


It is recommended to use a general-purpose laundry detergent powder or liquid for the full range of temperatures according to the manufacturer's instructions on the detergent packaging.

1

### Detergents

- Pour the detergent into the drawer compartment marked **II**
- Pour the pre-wash detergent into the drawer compartment marked **I**



2

### Fabric softeners added to the rinse

- Pour the fabric softener into the drawer compartment marked
- Do not exceed the maximum level marked on the drawer compartment. This detergent will be used for the final rinse.



For washing whites it is recommended to use the washing powder. Liquid detergents do not contain bleach. Do not use rinse aid with white laundry, as this may cause yellowing of laundry.

## FIRST WASH

- Before washing for the first time, put the appliance through one high temperature cycle without a load, according to the following procedure:

- 1). connect the washing machine to the power supply,
- 2). open the water valve,
- 3). set the programme selector dial to washing at high temperature, add a suitable detergent and press Start/Pause.

## SOIL

1

### Stubborn stains

- Before washing underwear, apply an additional stain remover according to the instructions for use.

2

### Heavy soil

- in order to achieve a better result, wash less laundry,
- add more detergent.
- Rinse the washing machine after washing heavily soiled garments (e.g. work clothes) or clothing that loses fibres. To do this, run the wash cycle at 60°C, for example Cotton or Synthetics without any load.

3

### Light soil

- See Conservation.

## CONSERVATION

### Reduce energy and water consumption

- Garments which are only lightly soiled should be washed on the Rapid Wash setting.
- For most programmes, the washing machine detects load.  
For partial load, when using the Cotton programme, the appliance will reduce water and energy consumption and shorten the wash cycle.
- The most energy and water efficient wash programmes are generally those that run at lower temperature and for a long time.
- Loading the washing machine to the full capacity indicated by the manufacturer for the respective wash programmes will save energy and water.

## WATER HARDNESS

- Hard water causes scale deposition. Information about water hardness is available from the nearest water works. We recommend that you use water softener for each washing.

## POWER OUTAGE (PROGRAMME MEMORY)

- Power outage or unplugging the appliance does not cancel the set programme. The programme is memorised and resumes when power is restored. Do not open the appliance doors during a power outage.

## LOAD

- Maximum drum capacity 8 kg.
- Load the laundry into the drum according to the following instructions:
  - 1). cotton, denim, children's clothes – max full drum (do not force clothes into the drum as this will reduce the quality of the wash),
  - 2). Synthetics – max ½ of the drum,
  - 3). wool, silk, delicate fabrics – of the drum.



Do not overload the appliance. Overloading the appliance may damage the clothes being washed! If you overload the appliance the OVL is shown appears on the display – remove excess laundry from the drum and restart the washing machine. The maximum load amounts depending on the programme are given in table of programmes.

## LOAD DISTRIBUTION CONTROL

- The appliance features load distribution control system. Before spinning, this checks the distribution of clothes inside the drum. In the event that too great an imbalance is detected, the system makes several attempts to rearrange the clothes inside the appliance. Sometimes these attempts to distribute the load are not successful. Problems may be caused by terrycloth robes washed together with other types of laundry, such as bed sheets that formed a bundle around other items of laundry.
- The system may then respond in two ways:
  - 1). accept the uneven distribution of garments and reduce spin speed,
  - 2). cancel the spinning.

In both cases, after washing, open the door of the washing machine, manually wash the laundry, close the door and select any program.

## DOOR LOCK

- The washing machine is equipped with a lock which prevents the door from being opened during wash cycle. Once a wash cycle is complete, the door lock is automatically released.



If there is water in the drum or it is still hot you will not be able to open the door. Opening the door is not possible during some wash cycle stages.

## DELICATE FABRICS

1

### Select Programme

- Select the appropriate wash programme: Synthetics, Wool, Delicates.

2

### Load

- Avoid overloading the washing machine – the maximum load is 2.5 kg for delicate fabrics, see "Loading."

## ADD DETERGENT

1

### Not enough detergent

- the laundry turns grey, lumps of fat form, lime scale is deposited.

2

### Too much detergent

- A lot of foam, ineffective washing, detergent incompletely rinsed from fabrics.

For more information about the product, please refer to the EU EPREL Product Database at <https://eprel.ec.europa.eu>. For more information, please use your mobile device to scan the QR code on the energy label or enter the product model listed on the energy label in the EPREL search engine <https://eprel.ec.europa.eu/>

# WARRANTY AND AFTER SALES SERVICE

## Warranty

Warranty service as stated on the warranty card. The manufacturer shall not be held liable for any damage caused by improper use of the product.

## Service

- The manufacturer recommends that all repairs and adjustments be carried out by the Factory Service Technician or the Manufacturer's Authorized Service Point. For safety reasons, repairs should be referred to professionals.
- Repairs carried out by unqualified persons may seriously endanger the appliance user.
- Pursuant to Commission Regulation (EU) 2019/2023, the minimum availability period for spare parts necessary to repair the appliance is 7 or 10 years depending on the type and purpose of the spare part.
- The list of spare parts and the ordering procedure are available on the websites of the manufacturer, importer or an authorized representative.
- The minimum warranty period for the appliance offered by the manufacturer, importer or authorized representative is given in the warranty card.
- The warranty shall be void if you make any independent adaptations or alterations, tamper with seals or other appliance safety devices or its parts or interfere with the appliance contrary to operating instructions.

## In the event of appliance malfunction, request assistance or repair.

If your appliance needs repair, please contact the service centre. Please see warranty card for address and contact details of our service centre. Before contacting us, please have ready the appliance serial number, which can be found on the identification sticker: For your convenience, please write it down below:

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**AMICA S.A.**

UL. MICKIEWICZA 52  
64-510 WRONKI

**TEL.** 67 25 46 100

**FAX** 67 25 40 320

**WWW.AMICA.PL**